

The Key To Ending Homelessness



Ending Homelessness
for People with
Mental Illnesses
and/or Substance
Use Disorders

National Training Conference

December 3-6, 2003

Pointe South Mountain Resort
Phoenix, Arizona



U.S. Department of Health and Human Services
Substance Abuse and Mental Health Services Administration
Center for Mental Health Services

Co-sponsors

Center for Mental
Health Services

Center for Substance
Abuse Treatment

Substance Abuse and
Mental Health Services
Administration

U.S. Department of
Health and Human
Services

Planning Partners

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Center for Urban
Community Services

Corporation for
Supportive Housing

HomeBase The Center
for Common Concerns

National Alliance to
End Homelessness

National Coalition for
the Homeless

National Health Care
for the Homeless
Council

National Law Center
on Homelessness and
Poverty

National Network
for Youth

Pacific Southwest
Addiction Technology
Transfer Center

Technical Assistance
Collaborative

National Training Conference

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Our conference theme this year is “Hope, the Key to Ending Homelessness” for people with mental illnesses and/or substance use disorders. We can end homelessness by creating responsive service systems built on evidence-based treatment and promising practices.



The Homeless Programs Health Services invites training institutes and people who are homeless and have mental illnesses and/or substance use disorders. Sessions will feature evidence-based and promising practices in service delivery and housing, as well as cross-cutting principles for promoting collaboration, systems change and recovery. Clinicians, administrators, policymakers and advocates from all disciplines are invited to attend.

Coordinated by

National Resource Center on Homelessness and Mental Illness

www.nrchmi.samhsa.gov

Conference Highlights



Pre-Conference Institute: Addressing Chronic Homelessness: What Works?

Wednesday, December 3, 9:00 am – 5:00 pm

This full-day session will provide an overview of the characteristics and service needs of people who experience chronic homelessness, and discuss approaches for addressing and preventing chronic homelessness. This session will open with a keynote address from U.S. Interagency Council on Homelessness Executive Director Philip Mangano. *Pre-registration for this session is required. Attendance will be limited to 150 participants.*

Welcome and Keynote Address

Thursday, December 4, 8:30 am – 10:00 am

Join us for the opening session where Fred Karnas, Jr., current President and Chief Executive Officer of the Arizona Family Housing Fund and former Executive Director of the National Coalition for the Homeless, will give the keynote address. He will share his experiences in shaping local and national strategies to address homelessness for nearly two decades and offer his perspective on current efforts to end homelessness among people with mental illnesses and/or substance use disorders.

Exemplary Program Awards Ceremony and Reception

Thursday, December 4, 5:30 pm – 7:30 pm

During the evening reception, the Homeless Programs Branch of the Center for Mental Health Services (CMHS) will present the 2003 CMHS Homeless Programs Branch Exemplary Program Awards to programs serving people who are homeless and have mental illnesses and/or substance use disorders.

Supportive Housing Training Institute

Wednesday, December 3, 9:00 am – 5:00 pm

The Corporation for Supportive Housing and the Center for Urban Community Services, in collaboration with the U.S. Department of Housing and Urban Development, have developed an 11-curriculum series to help build a skilled workforce for the supportive housing industry. The Institute will help prepare trainers to use these “step-in” teaching tools. Program directors responsible for developing the skills of staff, trainers who want to teach supportive housing staff, or homeless assistance providers should attend. *Pre-registration for this session is required. Attendance will be limited to 45 participants.*



Racism of the Well-Intended

Thursday, December 4, 10:30 am – 5:30 pm

This session provides a safe environment that supports participants examining several of the personal and societal components of racism. The goal is to find ways to live more in the solutions as we become allies in the struggle against racism, and to better serve people who are homeless.

Expediting SSI and SSDI Claims

Saturday, December 6, 8:30 am – 5:00 pm

This session will take participants through the SSA disability determination process from application through final determination. Practical advice and tips regarding expediting this process will be provided. *Pre-registration for this session is required. Attendance will be limited to 45 participants.*

Program Site Visits

Friday, December 5, 9:00 am – 12:00 noon

Conference participants will have the opportunity to visit local programs that serve people who are homeless. Transportation will be provided to and from the sites. Registration will take place at the conference.

Resource Area

Daily, 8:00 am – 5:00 pm

The resource area is an excellent way to share and receive program information and resources. Materials will include brochures, fact sheets, training/technical assistance materials, videos, publications, reports and more. *For more information or to display your organization's materials, please contact Kristi Jongeling of Policy Research Associates at (800) 444-7415, ext. 349, or by email at kjongeling@prainc.com by October 3.*

Conference-at-a-Glance

Wednesday, December 3

8:00 am – 9:00 am	Pre-Conference Institute Registration
9:00 am – 5:00 pm	Pre-Conference Institute: Addressing Chronic Homelessness: What Works?
9:00 am – 5:00 pm	Supportive Housing Training Institute
5:00 pm – 7:00 pm	Conference Registration

Thursday, December 4

7:00 am – 8:30 am	Continental Breakfast/Conference Registration
8:30 am – 10:00 am	Welcome/Keynote Address
10:30 am – 12:00 noon	Training Institutes/Workshops
12:00 noon – 1:30 pm	Luncheon
2:00 pm – 5:30 pm	Training Institutes/Workshops
5:30 pm – 7:30 pm	Exemplary Program Awards Ceremony and Reception

Friday, December 5

7:30 am – 8:30 am	Continental Breakfast
8:30 am – 12:00 noon	Training Institutes/Workshops
9:00 am – 12:00 noon	Program Site Visits
12:00 noon – 1:30 pm	Lunch (on your own)
2:00 pm – 5:30 pm	Training Institutes/Workshops

Saturday, December 6

7:30 am – 8:30 am	Continental Breakfast
8:30 am – 5:00 pm	Expediting SSI/SSDI Claims
8:30 am – 12:00 noon	Training Institutes/Workshops
12:00 noon	Conference Adjourns

Invited Faculty

Martha Fleetwood, HomeBase The Center for Common Concerns, San Francisco, CA
Ken Kraybill, National Health Care for the Homeless Council, Seattle, WA
Ann O'Hara, Technical Assistance Collaborative, Boston, MA
Fred Osher, Center for Behavioral Health, Justice and Public Policy, Jessup, MD
Yvonne Perret, Advocacy and Training Center, Cumberland, MD
John Rio, Corporation for Supportive Housing, New York, NY
Sam Tsemberis, Pathways to Housing, New York, NY
Suzanne Wagner, Center for Urban Community Services, New York, NY
Andrea White, Center for Urban Community Services, New York, NY
Jim Winarski, Advocates for Human Potential, Sudbury, MA

Training Institutes and Workshops

Conference participants will choose from over 50 full-, half-day and 1½-hour training sessions focused on the housing, treatment and support needs of people with mental illnesses and/or substance use disorders who are homeless. Sessions will feature evidence-based and promising practices in service delivery and housing, as well as cross-cutting principles for promoting collaboration, systems change and recovery.

Training Topics

(Please indicate your preference for topics below. Selections do not guarantee space in these sessions and will be used for space planning purposes only.)

- | | |
|--|---|
| <input type="checkbox"/> Addressing primary health needs | <input type="checkbox"/> Integrating service & advocacy |
| <input type="checkbox"/> Addressing stigma & discrimination | <input type="checkbox"/> Interventions for homeless families |
| <input type="checkbox"/> Assertive community treatment | <input type="checkbox"/> Legal issues in supportive housing |
| <input type="checkbox"/> Consumer-operated housing & services | <input type="checkbox"/> Mainstream housing & service resources |
| <input type="checkbox"/> Creating permanent supportive housing | <input type="checkbox"/> Medicaid enrollment |
| <input type="checkbox"/> Critical time intervention | <input type="checkbox"/> Motivational interviewing |
| <input type="checkbox"/> Cultural competence | <input type="checkbox"/> Ongoing management & services in housing |
| <input type="checkbox"/> Discharge planning to prevent homelessness | <input type="checkbox"/> Outreach & engagement |
| <input type="checkbox"/> Employment opportunities | <input type="checkbox"/> Partnerships & collaboration |
| <input type="checkbox"/> Federal initiatives to address chronic homelessness | <input type="checkbox"/> Plans for ending homelessness |
| <input type="checkbox"/> Financing housing support services | <input type="checkbox"/> Psychopharmacology |
| <input type="checkbox"/> HIPAA | <input type="checkbox"/> Recovery from mental illness, substance abuse & homelessness |
| <input type="checkbox"/> HIV/AIDS | <input type="checkbox"/> Re-entry planning for ex-offenders |
| <input type="checkbox"/> Homeless management information systems | <input type="checkbox"/> Safe havens/low-demand housing |
| <input type="checkbox"/> Housing & service partnerships | <input type="checkbox"/> State-level approaches to homelessness |
| <input type="checkbox"/> Housing & services for veterans | <input type="checkbox"/> The housing first model |
| <input type="checkbox"/> Housing for people with criminal records | <input type="checkbox"/> Trauma treatment |
| <input type="checkbox"/> Housing for substance users | <input type="checkbox"/> Using mainstream service resources |
| <input type="checkbox"/> Housing strategies for families | <input type="checkbox"/> Working with homeless sexual minorities |
| <input type="checkbox"/> Implementing support services in housing | <input type="checkbox"/> Working with homeless substance users |
| <input type="checkbox"/> Integrated treatment for co-occurring disorders | <input type="checkbox"/> Working with homeless youth |

Continuing Education Units

Pending approval from appropriate agencies, continuing medical education (CME) and continuing education units (CEU) will be offered for sessions attended by physicians, physician assistants, social workers, certified rehabilitation counselors, and certified alcohol and substance abuse counselors. CME/CEU applicants are responsible for checking with certified authorities in their states regarding CME/CEU reciprocity in advance of the conference and for complying with all attendance and documentation requirements. For more information, contact Kristi Jongeling of Policy Research Associates at (800) 444-7415, ext. 349, or kjongeling@prainc.com.

HOPE: The Key to Ending Homelessness for People with Mental Illnesses and/or Substance Use Disorders

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Please complete one form per participant. Duplicate this form as necessary.

Name (for name badge) _____

Agency _____

Mailing Address _____

City _____ State _____ Zip Code _____

Telephone (____) _____ Fax (____) _____ Email _____

Registration Information

(Check One)

- ☐ \$250 Early Registration (My payment is enclosed and postmarked *by* November 3.)
☐ \$275 Late Registration (My payment is enclosed and postmarked *after* November 3.)

(Check if applicable)

- ☐ \$75 – Yes! I would like to attend the Pre-Conference Institute: Addressing Chronic Homelessness: What Works? on Wednesday, December 3. *(Registration limited to 150 participants)*
☐ \$75 – Yes! I would like to attend the Supportive Housing Training Institute on Wednesday, December 3. *(Registration limited to 45 participants)*
☐ \$25 – Yes! I would like to attend the “Expediting SSI and SSDI Claims” workshop on Saturday, December 6.
☐ I would like a vegetarian meal
☐ I have special needs (Please specify below.)

Attention!

Please complete session preferences on reverse side

Continuing Education

I will be requesting CME's/CEU's as a:

- ☐ Physician/physician assistant ☐ Certified alcohol and substance abuse counselor
☐ Social worker ☐ Certified rehabilitation counselor

Method of Payment

- ☐ Check or Money Order made payable to PRA is enclosed
☐ Purchase Order (PO# _____)
☐ Credit Card Payment: ☐ Visa ☐ Mastercard

Credit Card Number ____/____/____
Exp. Date

My credit card information shall remain confidential and may be used solely to guarantee my registration for this meeting.

Signature: _____

Note: Credit card charges will appear as Policy Research Associates (PRA).

If payment covers more than one registrant, list below and enclose separate registration forms.

Mail this form with payment to: Kristi Jongeling, Conference Registrar, Policy Research Associates, Inc., 345 Delaware Avenue, Delmar, NY 12054 • Phone: (800) 444-7415, ext. 349 • Email: kjongeling@prainc.com

Hotel Accommodations

The conference will be held at the Pointe South Mountain Resort, 7777 South Pointe Parkway, Phoenix, Arizona 85044. A limited number of suites are available at a special rate of \$90 plus a \$12 resort fee (plus 12.07% tax) per night. Reservations must be made by November 3 to take advantage of this special rate. For reservations, call the resort's reservation department at (877) 800-4888 or fax to (602) 659-6350. For more information regarding resort amenities visit www.pointesouthmtn.com. You must specify that you are attending the National Training Conference on Homelessness to receive the preferred rates.

Travel

The Phoenix, AZ area is accessible from the Skyway Harbor Airport. For information about shuttle services and rates to and from the airport, contact the Pointe South Mountain Resort. Taxi service to and from the airport is approximately \$15.00 one way.

Conference Registration and Fees

To register for the conference, please complete the registration form on the previous page in full (one form per registrant) and mail it in with your payment. The conference registration fee covers the cost of participation in all conference activities, including training sessions, materials, CME/CEU certificates, continental breakfast each day, lunch on Thursday, and the Thursday evening reception. The full conference fee for registrations postmarked by November 3 is \$250. The fee for registrations postmarked after November 3 is \$275.

Consumer Scholarships*

A limited number of scholarships are available to support travel, lodging and registration costs to attend the conference. To be eligible, you must be a homeless or formerly homeless consumer of mental health and/or substance use treatment services. A networking reception will be held for consumers on Wednesday, December 3 from 5:00 pm to 7:00 pm. For an application, please contact Kristi Jongeling of Policy Research Associates at (800) 444-7415, ext. 349, or kjongeling@prainc.com. Applications for consumer scholarships must be received on or before October 3.

Cancellation Policy

Requests for conference registration cancellations must be made in writing by November 28 in order to receive a full refund. For more information contact Kristi Jongeling at (800) 444-7415, ext. 349, or kjongeling@prainc.com.

Preliminary Conference Agenda

A preliminary conference agenda with dates, times, and faculty for all sessions will be available online after October 15. For those without access to the Web, requests for the preliminary conference agenda by mail or fax will be honored for registered participants only.

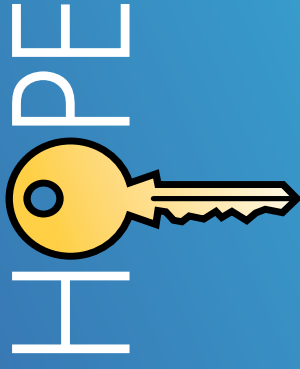
For More Information

For more information visit www.nrchmi.samhsa.gov or contact Kristi Jongeling at (800) 444-7415, ext. 349, or kjongeling@prainc.com.

** Scholarships made possible by the Center for Mental Health Services, the Charles and Helen Schwab Foundation, and the Conrad N. Hilton Foundation.*

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